

**Unit 25, Ledger Business Park  
Churchill Road  
Doncaster  
DN1 2TF  
01302288370  
07415458161  
beavan@anymoveuk.com**

## **TERMS AND CONDITIONS**

1. Our Quotation is valid for twenty-eight days from the date of issue. Unless already included in Our Quotation, reasonable additional charges will apply in the following circumstances:

1.2.1 That all household goods/ items have been listed in the inventory so we can provide the appropriate vehicle for your move and also a fair quote.

1.2.2 The correct floor level of the pickup address and delivery address are provide

1.2.3 If it is a house sale chain, please let this be known to our marketing/ sales team so that full information on keys delays charges are negotiated and agreed before moving date.

1.2.4 You or your designated person/s shall be available at all times to ensure efficiency and provide instructions/ advice to our team.

1.2.5 Any disassembling and assembling of furniture is made known to our marketing/sales team before the moving date.

1.2.6 Let us know of the access to both pickup and delivery addresses.

1.2.7 Changes to moving dates and times to be done 48 hours before moving date or risk losing the deposit.

### **Work not included in the quote**

2.1 Take up or lay fitted floor coverings.

2.1.1 Dismantle or assemble garden furniture and equipment including, but not limited to: sheds, greenhouses, garden shelters, outdoor play equipment, and satellite dishes, or move paving slabs, planters and the like.

2.1.2 Move items from a loft, unless properly lit and floored and safe access is provided.

2.1.3 Disconnect, re-connect gas cookers/ gas BBQ bottles/ American Fridge Freezer Plumbing, dismantle or re-assemble electrical appliances, fixtures, fittings or equipment.

2.1.4 Our staff are not authorised or qualified to carry out such work. We recommend that a properly qualified person is separately employed by you to carry out these services.

2.1.5 Please ask our marketing/ sales team for further information/ advice.

### **Your responsibility**

- 3.1 Ensure that there is parking close to the property, two parking spots reservations with you local Traffic Enforcement (Local Government Authority), whilst carrying out your work.
- 3.2 Be present or represented throughout the collection and delivery of the removal
- 3.3 Take all reasonable steps to ensure that nothing that should be removed is left behind and nothing is taken away in error.
- 3.4 Prepare adequately and stabilise all appliances or electronic equipment prior to their removal
- 3.5 Empty, properly defrost and clean refrigerators and deep freezers. We are not responsible for the contents.
- 3.6 Ensure that all domestic and garden appliances, including but not limited to washing machines, dish washers, hose pipes, petrol lawn mowers are clean and dry and have no residual fluid left in them
- 3.7 Provide Us with a correct and up to date contact address and telephone number during removal transit and/or storage of goods.
- 3.8 Other than by reason of our negligence or breach of contract, we will not be liable for any loss or damage, costs or additional charges that may arise from failure to discharge these responsibilities.

### **Goods not to be submitted for removal or storage**

4. Unless previously agreed in writing by a director or other authorised company representative, the following items must not be submitted for removal or storage and will under no circumstances be moved or stored by us. The items listed under 4.1.1 below may present risks to health and safety and of fire. Items listed under 4.1 to 4.6a below carry other risks and you should make Your own arrangements for their transport and storage.
- 4.1 Potentially dangerous, damaging or explosive items, including gas bottles, aerosols, paints, firearms and ammunition.
- 4.2 Jewellery, watches, trinkets, precious stones or metals, money, deeds, securities, mobile telephones, portable media and computing devices, stamps, coins, or goods or collections of any similar kind.
- 4.3 Goods likely to encourage vermin or other pests or to cause infestation or contamination.
- 4.4 Perishable items and/or those requiring a controlled environment.
- 4.5 Any animals, birds, fish, reptiles or plants.
- 4.6 Under no circumstances will Prohibited or stolen goods, drugs or pornographic material be moved or stored by us

4.7 If You submit such goods without Our knowledge We will make them available for Your collection and if You do not collect them within a reasonable time We may apply for a court order to dispose of any such goods found in the consignment. You agree to pay us any charges, expenses, damages, legal costs or penalties reasonably incurred by us in disposing of the goods.

## **Ownership of the goods**

5. By entering into this Agreement, you guarantee that:

5.1 The goods to be removed and/or stored are your own property, or the goods are your property free of any legal charge; or

5.2 You have the full authority of the owner or anyone having a legal interest in them to enter into this Agreement and You have made the owner fully aware of these terms and conditions prior to entering into this Agreement and that they have agreed to them.

5.3 If at any time following the implementation of this agreement to its termination another person has or obtains an interest in the goods you will advise us of their name and address in writing immediately.

5.4 You will provide a full indemnity and pay Us in respect of any claim for damages and/or costs brought against Us if either statement made in 5.1 or 5.2 is untrue.

## **Our liability for loss or damage**

6. We have Goods in Transit of up to £20 000 pounds per vehicle load.

6.1 We do not accept liability for goods confiscated, seized, removed or damaged by Customs Authorities or other Government Agencies unless such confiscation, seizure, removal or damage arose directly as a result of our negligence or breach of contract.

6.2 Please ensure that fragile items such as China ware are clearly marked.

6.3 We will not accept liability any items list in 4.2 above and also includes priceless heirlooms, pieces of art/ sculptures. It will be you responsibility to transport these items.

## **Exclusions of liability**

7. We shall not be liable for delays or failures to provide the services under this Agreement as a result of war, invasion, acts of foreign enemies, hostilities (whether war is declared or not), civil war, terrorism, rebellion and/or military coup, Act of God, adverse weather, third party industrial action, re-scheduled sailing, departure or arrival times, port congestion, or other such events outside our reasonable control.

7.1 For electrical or mechanical derangement to any appliance, instrument, clock, computer or other equipment unless there is evidence of related external damage.

7.2 For any goods which have a pre-existing defect or are inherently defective.

7.3 You or Your authorised representative collect the goods, we must be notified in writing of any loss or damage at the time the goods are handed to you or your agent or as soon as practically possible.

## **Payment**

8. A 33% deposit to be paid within 24 hour of invoicing

8.1 The full amount of the balance to be paid either in cash or instant Bank transfer (Faster Payments) at the delivery address before offloading.